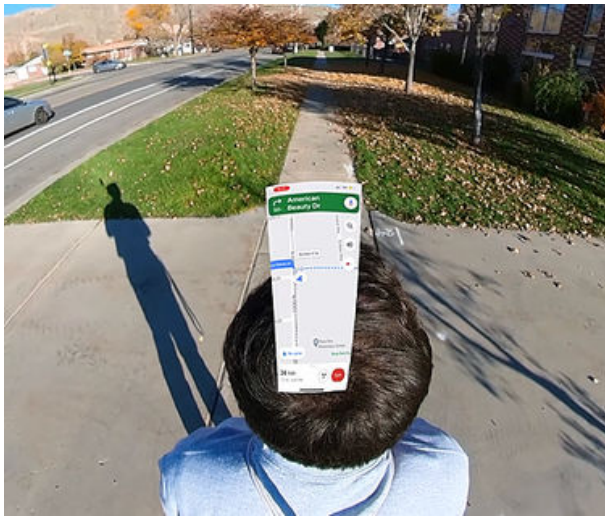
switchboard
connecting resettlement experts

TECHNOLOGY FOR RESETTLEMENT COMMUNITY OF PRACTICE

What is a community of practice?

A community of practice (CoP) is a member-led virtual space where resettlement professionals in similar roles learn from one another. Members share resources, talk through problems of practice and build relationships with colleagues who understand the work. Switchboard hosts eight CoPs for service providers working with Office of Refugee Resettlement (ORR)-eligible populations.



Learn from peers
who experience similar challenges.

Solve problems together
Bring your questions and share best practices

Build Your Network
Connect with providers across the country

What We Share in This Community:

- Examples of technology applications that support your work and those you serve
- Ideas for the ethical and effective use of Artificial Intelligence (AI)
- Expert insights on supporting digital literacy in newcomer communities

Who this community is for

- Resettlement professionals looking to explore technologies and digital literacy skills to support your clients and your work

Apply to join

If your organization supports refugees or ORR-eligible populations in the U.S., apply to join this Switchboard CoP today: https://learning.switchboardta.org/products/communities/integrating-technology-into-resettlement-practices