switchboard
connecting resettlement experts

CLIENT-CENTERERD SERVICES COMMUNITY OF PRACTICE

What is a community of practice?

A community of practice (CoP) is a member-led virtual space where resettlement professionals in similar roles learn from one another. Members share resources, talk through problems of practice and build relationships with colleagues who understand the work. Switchboard hosts eight CoPs for service providers working with Office of Refugee Resettlement (ORR)-eligible populations.



Learn from peers
who experience similar challenges.

Solve problems together
Bring your questions and share best practices

Build Your Network
Connect with providers across the country

What We Share in This Community:

- An engaged, participatory professional community committed to strengthening direct client-facing services
- A peer-led space of learning and support
- Occasional guest speakers and networking sessions

Who this community is for:

- Direct service providers, program supervisors, organizational leaders, and other interested staff.
- All members co-facilitate one session annually on a topic selected by the community.

Apply to join

If your organization supports refugees or ORR-eligible populations in the U.S., apply to join this Switchboard CoP today: https://learning.switchboardta.org/products/communities/client-centered-services-community-of-practice