



Resource List: Mandatory Reporting for Refugee Service Providers April 18, 2024

Switchboard prioritizes materials produced by the Office of Refugee Resettlement (ORR) and other federal agencies and by trusted technical assistance projects that receive U.S. government funding. The external resources contained in this list represent the views and opinions of their original creators and do not necessarily represent the views or opinions of Switchboard.

Abuse, Neglect, and Mandatory Reporting Resources

- **Switchboard Guide:** [Fundamentals of Mandatory Reporting: A Guide for Refugee Service Providers in the U.S.](#) (2024)
- **Child Welfare Information Gateway,** [searchable resources by state](#)
 - [Guidance for Immigrant and Refugee Families: The Child Welfare System](#)
 - [Guidance for Immigrant and Refugee Families: Parenting in a New Country](#)
 - [Working With Immigrant and Refugee Families: A Guide for Child Welfare Caseworkers](#)
 - [Working With Immigrant and Refugee Families: A Guide for Child Welfare Agencies](#)
- **National Adult Protective Services Association (NAPSA),** [State-by-State Guidance on Mandatory Reporting Requirements on Vulnerable Adults](#)
- **Department of Health and Human Services, Administration for Children and Families,** [Directory of State Human Services Offices](#)
- **Childhelp:** [Website](#)
- **Rape, Abuse, and Incest National Network (RAINN):** [Website](#)

Supporting Refugees and Newcomers: Child Abuse, Neglect, Domestic Violence, Trafficking, and Safety Planning

- **Switchboard**
 - **Blog:** [Meeting Newcomers' Protection Needs Part II: A Collection of Resources on Sexual and Gender-Based Violence](#) (2023)
 - **Blog:** [Combating Child Labor Trafficking: A Resource Collection for Providers Serving URM and Other Youth](#) (2023)
 - **Webinar Series: Traumatic Stress Among Refugee Children and Youth** (2023)
 - **Part 1:** [Viewing Trauma Through a Developmental Lens](#)
 - **Part 2:** [Implementing Trauma-Informed Care with Children and Families](#)
 - **Part 3:** [Responding to Abuse, Exploitation, and Trafficking](#)
 - **Webinar:** [Fundamentals of Gender-Based Violence \(GBV\) for Refugee Service Providers: The What, Why, and How of Safety Planning](#) (2020)
 - **Webinar:** [Safety Planning with Unaccompanied Refugee Minors](#) (2021)
 - **Blog:** [On World Day Against Trafficking, A Resource List of Anti-Trafficking Resources](#) (2019)
- **Bridging Refugee Youth and Children's Services (BRYCS)**
 - **Fact Sheet:** [Guardianship Fact Sheet for Staff Assisting Refugee Families](#) (2012)
 - **Webinar:** [Family Engagement with Refugee Populations](#) (2018)

- **Webinar:** [Refugee Children Exposed to Intimate Partner Violence](#) (2018)

Trauma-Informed Care and Cultural Competency in Serving Refugees and Newcomers

- **Switchboard**
 - **Guide:** [Trauma-Informed Care: A Primer for Refugee Service Providers](#) (2023)
 - **Webinar:** [A Trauma-Informed Approach to De-escalation and Crisis Response](#) (2023)
 - **Guide:** [Preventing Crises and De-Escalating Difficult Situations with Newcomer Clients](#) (2023)
 - **Webinar:** [Trauma-Informed Care in Case Management](#) (2022)
 - **Webinar:** [Practical Guide to Working With Refugees](#) (2022)
 - **Webinar:** [Providing Culturally Sensitive Sexual and Reproductive Health Information for Newcomer Youth](#) (2023)
 - **Guide:** [Providing Culturally Sensitive Sexual and Reproductive Health Information for Newcomer Youth](#) (2023)
 - **Resource List:** [Creating Safe Spaces for LGBTQ+ Clients](#) (2021)
- **International Rescue Committee (IRC)**
 - **E-Learning:** [Responding to Intimate Partner Violence in Resettlement, Asylum, & Integration Settings](#) (2022)
 - **E-Learning:** [Safety Planning in Resettlement, Asylum, & Integration Settings](#) (2022)
 - **E-Learning:** [Empathic Communication in Resettlement, Asylum, & Integration Settings](#) (2021)
 - **E-Learning:** [De-Escalation in Resettlement, Asylum, & Integration Settings](#) (2021)
 - **E-Learning:** [Psychological First Aid in Resettlement, Asylum, & Integration Settings](#) (2021)

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