



Case Management Foundations: Case Management Fundamentals February 8, 2024

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Recommended Resources

- **Switchboard**
 - Video: [Who are Refugees, and How Do They Arrive in the United States?](#) (2021)
 - Video: [Understanding Newcomer Immigration Statuses](#) (2022)
 - Evidence Summary: [What are the Impacts of Case Management on Refugees?](#) (2022)
 - Resource Collection: [Getting Started in Navigating ORR Eligibility](#) (2023)
 - Guide: [Creating High-Quality Case Management Documentation](#) (2023)
 - Guide: [Trauma-Informed Care: A Primer for Refugee Service Providers](#) (2023)
 - Guide: [A Trauma-Informed Understanding of Mental Health and Psychosocial Support \(MHPSS\)](#) (2021)
 - E-learning course: [Introduction to Working with Interpreters](#) (2019)
- **United Nations High Commissioner for Refugees (UNHCR): Refugee Data Finder:** [Refugee Population Statistics Database](#)
- **Centre for Addiction and Mental Health (CAMH), Toolkit:** [Building Capacity to Support the Health of Immigrants and Refugees: Toolkit for Settlement, Social, and Health Service Providers](#) (2023)
- **Substance Abuse and Mental Health Services Administration (SAMHSA): Quick Guide:** [Improving Cultural Competence: Quick Guide for Clinicians](#) (2015)

The IRC received competitive funding through the U.S. Department of Health and Human Services, Administration for Children and Families, Grant #90RB0052 and Grant #90RB0053. The project is 100% financed by federal funds. The contents of this document are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services, Administration for Children and Families.